### RAVAMERICA TECHNICAL SUPPORT PROGRAMS

# Standard Warranty and Technical Support With All RAV Machines

- PARTS—2 years limited warranty
- LABOR—1 year limited warranty (components sent to us for repair)
- TECHNICAL SUPPORT—90 days from date of invoice including one training session
- TRAINING VIDEOS AND ONLINE TRAINING MODULES—Unlimited Access

# 3 + 3 Support Plan For Aligners

- 3 Years of Technical Support
- 3 Training Sessions Over 3 Year Period



## Buy Technical Support By The Year Or By The Hour

• One Year \$599.00

• By the Hour \$99.00 per hour with one hour minimum

#### **SUPPORT PLAN LIMITATIONS**

- Limited Parts Warranties—Do not include damage from abuse, neglect, or wear items and consummables. Does not include onsite visits.
- Limited Labor Warranties—Limited to components sent to us for repair and do not include transportation.



# RAVAmerica Means LongTerm Value!

- State of the Art Equipment
- **Industry Leading Technical Support**
- One is only as good as the other

### Bob B — Boston, MA **Heavy Duty Truck Aligners**

"I can't say enough how happy I am with my mobile truck system and wheel balancer. They both have work well and I haven't had any issues in over 2500 alignments. I must say I am very happy with RAV equipment but more importantly the outstanding customer service I received from your staff at RAVAmerica."





**Technical Call Center** 





# **Equipment Calibration**

## Wesley — Ashdown Arkansas **SmartAligner**

"I am a second generation tire dealer and we have recently upgraded our alignment to the new RAVAmerica Smart Aligner from RAVAmerica. The new system is fantastic and even allows us to do alignments off our two post lifts. It is fast and efficient and as a result our alignment productivity has really improved."



"We have used the RAV HD Alignment and Tire Changing equipment for the past 10 years or so. The customer support is really great and all issues are resolved quickly. When they tell you that they will have no problems supporting you....no matter your geographic location....you can believe them. The equipment is great but the support is just as good."









**Training Center**